

(Translation)

## **Public Guide: Application for Electricity with Meter Installation ( $\leq 30$ A) in Rural Area - Postpaid Internal Wiring Inspection (Natural Person)**

**Service Provider:** Provincial Electricity Authority, Ministry of Interior

### **Rules & Conditions for Application Approval (if any)**

The conditions for application for electricity with single-phase and three-phase low voltage meter installation (5(15) - 30(100)A) for residential building, condominium, commercial building and business establishment in rural area (an area outside the municipality pursuant to the government's notification) where payment is made after internal wiring check (natural person) since the internal wiring of the installation site has not been completed at the time of application are as follows:

1. An installation site shall have the PEA low voltage power distribution system passing through its premise.
2. An installation site shall have the house number.
3. An applicant shall wire the main line from the house/building to the utility pole and leave the end hanging at the meter installation level.
4. An installation site shall have the electrical wiring and installation of internal electrical equipment according to the standards prescribed by the Engineering Institute of Thailand or the Provincial Electricity Authority; otherwise, the PEA will require it to correct them accordingly before allowing the electric power distribution.
5. If the total number of lightings, outlets and electrical appliance existing and newly installed is more than 20 points (one point equal to 1 unit of lighting or 1 unit of outlet), or if the power consumption is more than 5 kW, an applicant shall submit 2 copies of wiring and electrical equipment installation plan (scale 1:100) for the purpose of inspection. The applicant may hire the PEA to prepare the plan.

Note:

1. In case of postpaid internal wiring inspection (natural person), each process will not be performed in succession.
2. The processing time pursuant to the PEA Regulation on Service Quality Standard B.E. 2558 (2015) is to complete the meter installation and begin electric power distribution in rural area within 5 working days of applicant's payment.
3. The period specified for each process is a processing time after the officer ensure that all required documents are complete and correct.
4. The period specified for each process depends on the applicant's payment readiness, internal electrical equipment inspection schedule and meter installation and electric power distribution. The time does not include the travel time and schedule waiting period. If the standard is not met, PEA will inform the applicant to correct and schedule the next inspection.

### **Service**

|                                                                                                                                                                                                                                                                                                          |                                                                                                                                        |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|
| <p><b>Place of Service:</b><br/> <i>(Note: (Except holidays specified by PEA.))</i><br/> <i>Provincial Electricity Authority Offices across the country</i><br/> <i>(<a href="http://peaportal.pea.co.th/peaoffice/">http://peaportal.pea.co.th/peaoffice/</a>)/Contact in person at the office.</i></p> | <p><b>Office Hours:</b> <i>Open from Monday to Friday (except national holidays) during 08:30 - 16:30 hrs. (with lunch break).</i></p> |
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**Process, Period, Responsible Authority**

**Total Processing Time: 8 working days**

| No. | Process                                                                                                                                                                                                                                 | Period           | Responsible Authority            |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|----------------------------------|
| 1)  | <b>Document Review</b><br>Receiving an application for electricity, asking for details and scheduling the installation of internal electrical equipment.<br><i>(Note: (The documents are complete and correct as required by PEA.))</i> | 0.5 working days | Provincial Electricity Authority |
| 2)  | <b>Consideration</b><br>Checking the installation of internal electrical equipment, approving the application and receiving the payment for meter installation.<br><i>(Note: -)</i>                                                     | 2.5 working days | Provincial Electricity Authority |
| 3)  | <b>Consideration</b><br>Installing meter and supplying electric power.<br><i>(Note: (Performing installation after ensuring compliance with the standards.))</i>                                                                        | 5 working days   | Provincial Electricity Authority |

**Required Documents**

| No. | Title, Quantity and Description (if any)                                                                                                                                                                  | Issuing Authority                       |
|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------|
| 1)  | <b>National ID card</b><br>Original: 1<br>Copy: 0<br><i>Note: (If you bring the original, PEA will make a copy for you.)</i>                                                                              | Department of Provincial Administration |
| 2)  | <b>Government official/government employee ID card</b><br>Original: 1<br>Copy: 0<br><i>Note: (1. Use in replacement of national ID card. 2. If you bring the original, PEA will make a copy for you.)</i> | -                                       |
| 3)  | <b>House registration</b><br>Original: 1<br>Copy: 0<br><i>Note: (1. Use with government official / government employee ID card 2. If you bring the original, PEA will make a copy for you.)</i>           | Department of Provincial Administration |
| 4)  | <b>Installation site's house registration</b><br>Original: 1<br>Copy: 0<br><i>Note: (1. If you bring the original, PEA will make a copy for you. 2. Please certify true copy.)</i>                        | Department of Provincial Administration |
| 5)  | <b>Title deed or ownership certificate</b><br>Original: 0<br>Copy: 1<br><i>Note: (Please certify true copy.)</i>                                                                                          | -                                       |
| 6)  | <b>Installation site's location map</b><br>Original: 1<br>Copy: 0<br><i>Note: -</i>                                                                                                                       | -                                       |
| 7)  | <b>Original power of attorney affixed with revenue stamps</b><br>Original: 1<br>Copy: 0<br><i>Note: (If any attorney is assigned)</i>                                                                     | -                                       |
| 8)  | <b>ID cards of the principal</b><br>Original: 0<br>Copy: 1                                                                                                                                                | Department of Provincial Administration |

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| No. | Title, Quantity and Description (if any)                                                                                                                                                                                                  | Issuing Authority                       |
|-----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------|
|     | <b>Note:</b> (1. If any attorney is assigned 2. Please certify true copy.)                                                                                                                                                                |                                         |
| 9)  | <b>Government official/government employee ID cards of the principal</b><br><b>Original: 0</b><br><b>Copy: 1</b><br><b>Note:</b> (1. Use in replacement of national ID card. 2. If any attorney is assigned 3. Please certify true copy.) | -                                       |
| 10) | <b>House registrations of the principal</b><br><b>Original: 0</b><br><b>Copy: 1</b><br><b>Note:</b> (1. If any attorney is assigned 2. Please certify true copy.)                                                                         | Department of Provincial Administration |
| 11) | <b>Passport</b><br><b>Original: 0</b><br><b>Copy: 1</b><br><b>Note:</b> (1. For foreigner 2. Please certify true copy.)                                                                                                                   | -                                       |

## Fee

| No. | Fee Description                                                                   | Fee (Baht/Percent) |
|-----|-----------------------------------------------------------------------------------|--------------------|
| 1)  | <b>Single-phase 5(15)A meter installation fee</b><br>(Note: (Including 7% VAT))   | Fee 728 baht       |
| 2)  | <b>Single-phase 15(45)A meter installation fee</b><br>(Note: (Including 7% VAT))  | Fee 4,621.5 baht   |
| 3)  | <b>Single-phase 30(100)A meter installation fee</b><br>(Note: (Including 7% VAT)) | Fee 12,383 baht    |
| 4)  | <b>Three-phase 15(45)A meter installation fee</b><br>(Note: (Including 7% VAT))   | Fee 16,004.5 baht  |
| 5)  | <b>Three-phase 30(100)A meter installation fee</b><br>(Note: (Including 7% VAT))  | Fee 38,754 baht    |

## Complaint and Feedback

| No. | Complaint/Feedback                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|-----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1)  | PEA Call Center 1129<br>(Note: -)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| 2)  | <a href="http://www.pea.co.th">http://www.pea.co.th</a><br>(Note: -)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| 3)  | Public Service Center, Office of the Permanent Secretary, Prime Minister Office<br>(Note: (No. 1, Phitsanulok Rd., Dusit District, BKK 10300 / Hotline: 1111 / <a href="http://www.1111.go.th">www.1111.go.th</a> / P.O. Box 1111, No. 1, Phitsanulok Rd., Dusit District, BKK 10300))                                                                                                                                                                                                                                                                                                                                                                                  |
| 4)  | Anti-Corruption Center<br>(Note: (Office of Public Sector Anti-Corruption Commission (PACC)<br>- 99, Moo 4, 2nd Floor, Software Park Building, Chaeng Watthana Road, Khlong Kluea Sub-district, Pak Kret District, Nonthaburi 11120<br>- Hotline: 1206 / Tel.: 0 2502 6670-80 ext 1900, 1904- 7 / Fax: 0 2502 6132<br>- <a href="http://www.pacc.go.th">www.pacc.go.th</a> / <a href="https://www.facebook.com/PACC.GO.TH">www.facebook.com/PACC.GO.TH</a><br><br>The Anti-Corruption Operation Center<br>Tel: +66 92 668 0777 / Line: Fad.pacc / Facebook: The Anti-Corruption Operation Center / Email: <a href="mailto:Fad.pacc@gmail.com">Fad.pacc@gmail.com</a> )) |

## Form, Sample and Filling Guide

| No. | Form                             |
|-----|----------------------------------|
|     | No form, sample or filling guide |

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