



NIMT Quality Objectives for the Year 2019

By the end of the fiscal year 2019, the National Institute of Metrology (Thailand) determines to fulfill the following quality objectives :

1. The National Institute of Metrology (Thailand) shall establish and/or develop at least 15% of new measurement capabilities, which reflect and support the measurement demands in the country.
2. To guarantee international equivalency and to gain international recognition of our measurement results as well as to provide means to prove comparability of measurement standards in the country, the National Institute of Metrology (Thailand) shall organize or provide reference values or participate in at least 50 proficiency testings, inter-laboratory comparisons and international comparisons.
3. Complaints concerning impartiality, in any aspect, shall not occur.
4. The online customer satisfaction survey shall be developed in order to improve the quality and increase the accessibility of the customer feedbacks.

Announced on **28** January 2019

Ms. Ajchara Charoensook

Director

National Institute of Metrology (Thailand)