

(Translation)

Public Guide: Application for Electricity with Meter Installation (< 30A) in Urban Area - Prepaid Internal Wiring Inspection (Juristic Person)

Service Provider: Provincial Electricity Authority, Ministry of Interior

Rules & Conditions for Application Approval (if any)

The conditions for application for electricity with single-phase and three-phase low voltage meter installation (5(15) - 30(100)A) for residential building, condominium, Commercial building and business establishment (Residential & Small Business only) in urban area (an area inside the municipality pursuant to the government's notification) where payment is made before internal wiring check (juristic person) are as follows:

1. An installation site shall have the PEA low voltage power distribution system passing through its premise.
2. An installation site shall have the house number.
3. An applicant shall wire the main line from the house/building to the utility pole and leave the end hanging at the meter installation level.
4. An installation site shall have the electrical wiring and installation of internal electrical equipment according to the standards prescribed by the Engineering Institute of Thailand or the Provincial Electricity Authority; otherwise, the PEA will require it to correct them accordingly before allowing the electric power distribution.
5. If the total number of lightings, outlets and electrical appliance existing and newly installed is more than 20 points (one point equal to 1 unit of lighting or 1 unit of outlet), or if the power consumption is more than 5 kw, an applicant shall submit 2 copies of wiring and electrical equipment installation plan (scale 1:100) for the purpose of inspection. The applicant may lure the PEA to prepare the plan.

Note:

1. In case of prepaid internal wiring inspection (juristic person), the document review, approval and receipt of payment for meter installation will be completed within 1 day.
2. The processing time pursuant to the PEA Regulation on Service Quality Standard B.E. 2558 (2015) is to complete the meter installation and begin electric power distribution in urban area within 2 working days of applicant's payment.
3. The period specified for each process is a processing time after the officer ensure that all required documents are complete and correct.
4. The period specified for each process depends on the applicant's payment readiness, internal electrical equipment inspection schedule and meter installation and electric power distribution. The time does not include the travel time and schedule waiting period. If the standard is not met, PEA will inform the applicant to correct and schedule the next inspection.

Service

Place of Service:

(Note: (Except holidays specified by PEA.))

Provincial Electricity Authority Offices across the country

For address and contact number, please visit

<http://peaportal.pea.CO.th/peaoffice/>

/Contact in person at the office.

Office Hours: *Open from Monday to Friday (except national holidays) during 08:30 - 16:30 hrs. (with lunch break).*

Process, Period, Responsible Authority

Total Processing Time: 3 working days

(Translation)

No.	Process	Period	Responsible Authority
1)	Document Review Receiving an application for electricity, asking for details and scheduling the installation of internal electrical equipment. <i>(Note: (The documents are complete and correct as required by PEA.))</i>	0.5 working days	Provincial Electricity Authority
2)	Consideration Approving the application and receiving the payment for meter installation. <i>(Note: -)</i>	0.5 working days	Provincial Electricity Authority
3)	Consideration Checking the installation of internal electrical equipment, installing meter and supplying electric power. <i>(Note: (Performing installation after ensuring compliance with the standards.))</i>	2 working days	Provincial Electricity Authority

Required Documents

No.	Title, Quantity and Description (if any)	Issuing Authority
1)	Authorized signatory's ID card Original: 1 Copy: 0 Note: (If you bring the original, PEA will make a copy for you.)	Department of Provincial Administration
2)	Authorized signatory's government official / government employee ID card Original: 1 Copy: 0 Note: (1. Use in replacement of national ID card. 2. If you bring the original, PEA will make a copy for you.)	
3)	Certificate of Juristic Person Registration Original: 0 Copy: 1 Note: (Please certify true copy.)	Department of Business Development
4)	The Certificate of Value Added Tax Registration (Form Phor.Phor. 20) Original: 0 Copy: 1 Note: (Please certify true copy.)	Revenue Department
5)	Installation site's house registration Original: 1 Copy: 0 Note: (If you bring the original, PEA will make a copy for you.)	Department of Provincial Administration
6)	Title deed or ownership certificate Original: 0 Copy: 1 Note: (Please certify true copy.)	
7)	Installation site's location map Original: 1 Copy: 0 Note: -	
8)	Original power of attorney affixed with revenue stamps Original: 1 Copy: 0 Note: (If any attorney is assigned)	

(Translation)

No.	Title, Quantity and Description (if any)	Issuing Authority
9)	ID cards of the principal Original: 0 Copy: 1 Note: (1. If any attorney is assigned 2. Please certify true copy.)	Department of Provincial Administration
10)	Government official / government employee ID card of the principal Original: 0 Copy: 1 Note: (1. If any attorney is assigned 2. Please certify true copy.)	
11)	Passport Original: 0 Copy: 1 Note: (1. For foreigner 2. Please certify true copy.)	

Fee

No.	Fee Description	Fee (Baht/Percent)
1)	Single-phase 5(15)A meter installation fee (Note: (Including VAT))	Fee 107 baht
2)	Single-phase 15(45)A meter installation fee (Note: (Including VAT))	Fee 749baht
3)	Single-phase 30(100)A meter installation fee (Note: (Including VAT))	Fee 749 baht
4)	Three-phase 15(45)A meter installation fee (Note: (Including VAT))	Fee 749 baht
5)	Three-phase 30(100)A meter installation fee (Note: (Including VAT))	Fee 1,605 baht

Complaint and Feedback

No.	Complaint / Feedback
1)	1129 PEA Contact Center
2)	http://www.pea.co.th
3)	PEA Smart Plus Application
4)	E-MAIL 1129@pea.co.th
5)	P.O. Box 150, PPO Laksi, BKK
6)	Thailand Post: 200 Ngam Wong Wan, Ladyao, Jatujak, Bangkok 10900 Tel: 02-589-0100-1
7)	Damrongdhama Centre, Ministry of Interior
8)	Public Service Center, Office of the Permanent Secretary, Prime Minister Office (Notes: 1 Phitsanulok Rd., Dusit, BKK 10300 / Hotline 1111 / www.1111.go.th / P.O. Box 1111, 1 Phitsanulok Rd., Dusit, BKK 10300)
9)	Public Sector Anti-Corruption Complaint Center (Notes: Office of Public Sector Anti-Corruption Commission (PACC Office) <ul style="list-style-type: none"> - 99 Moo 4 Software Park Building, 2nd Floor, Chaeng Wattana Rd., Klong Klua, Pakkret, Nonthaburi 11120 - Hotline: 1206 / Telephone: 02-502-6670-80 ext. 1900, 1904-7 / Facsimile: 02-502-6132 - www.pacc.go.th / www.facebook.com/PACC.GO.TH The Anti-Corruption Operation Center Tel: +66 92 668 0777 / Line: Fad.pacc / Facebook: The Anti-Corruption Operation Center / Email: Fad.pacc@gmail.com)

(Translation)

Public Guide: Application for Electricity with Meter Installation (< 30A) in Urban Area - Prepaid Internal Wiring Inspection (Natural Person)

Service Provider: Provincial Electricity Authority, Ministry of Interior

Rules & Conditions for Application Approval (if any)

The conditions for application for electricity with single-phase and three-phase low voltage meter installation (5(15) - 30(100)A) for residential building, condominium, Commercial building and business establishment (Residential & Small Business only) in urban area (an area inside the municipality pursuant to the government's notification) where payment is made before internal wiring check (natural person) are as follows:

1. An installation site shall have the PEA low voltage power distribution system passing through its premise.
2. An installation site shall have the house number.
3. An applicant shall wire the main line from the house/building to the utility pole and leave the end hanging at the meter installation level.
4. An installation site shall have the electrical wiring and installation of internal electrical equipment according to the standards prescribed by the Engineering Institute of Thailand or the Provincial Electricity Authority; otherwise, the PEA will require it to correct them accordingly before allowing the electric power distribution.
5. If the total number of lightings, outlets and electrical appliance existing and newly installed is more than 20 points (one point equal to 1 unit of lighting or 1 unit of outlet), or if the power consumption is more than 5 kw, an applicant shall submit 2 copies of wiring and electrical equipment installation plan (scale 1:100) for the purpose of inspection. The applicant may lure the PEA to prepare the plan.

Note:

1. In case of prepaid internal wiring inspection (natural person), the document review, approval and receipt of payment for meter installation will be completed within 1 day.
2. The processing time pursuant to the PEA Regulation on Service Quality Standard B.E. 2558 (2015) is to complete the meter installation and begin electric power distribution in urban area within 2 working days of applicant's payment.
3. The period specified for each process is a processing time after the officer ensure that all required documents are complete and correct.
4. The period specified for each process depends on the applicant's payment readiness, internal electrical equipment inspection schedule and meter installation and electric power distribution. The time does not include the travel time and schedule waiting period. If the standard is not met, PEA will inform the applicant to correct and schedule the next inspection.

Service

Place of Service:

(Note: (Except holidays specified by PEA.))
Provincial Electricity Authority Offices across the country
For address and contact number, please visit
<http://peaportal.pea.CO.th/peaoffice/>
/Contact in person at the office.

Office Hours: Open from Monday to Friday (except national holidays) during 08:30 - 16:30 hrs. (with lunch break).

Process, Period, Responsible Authority

Total Processing Time: 3 working days

(Translation)

No.	Process	Period	Responsible Authority
1)	Document Review Receiving an application for electricity, asking for details and scheduling the installation of internal electrical equipment. <i>(Note: (The documents are complete and correct as required by PEA.))</i>	0.5 working days	Provincial Electricity Authority
2)	Consideration Approving the application and receiving the payment for meter installation. <i>(Note: -)</i>	0.5 working days	Provincial Electricity Authority
3)	Consideration Checking the installation of internal electrical equipment, installing meter and supplying electric power. <i>(Note: (Performing installation after ensuring compliance with the standards.))</i>	2 working days	Provincial Electricity Authority

Required Documents

No.	Title, Quantity and Description (if any)	Issuing Authority
1)	National ID card Original: 1 Copy: 0 Note: (If you bring the original, PEA will make a copy for you.)	Department of Provincial Administration
2)	Government official/government employee ID card Original: 1 Copy: 0 Note: (1. Use in replacement of national ID card. 2. If you bring the original, PEA will make a copy for you.)	
3)	House registration Original: 1 Copy: 0 Note: (1. Use with government official / government employee ID card 2. If you bring the original, PEA will make a copy for you.)	Department of Provincial Administration
4)	Installation site's house registration Original: 1 Copy: 0 Note: (1. If you bring the original, PEA will make a copy for you. 2. Please certify true copy.)	Department of Provincial Administration
5)	Title deed or ownership certificate Original: 0 Copy: 1 Note: (Please certify true copy.)	
6)	Installation site's location map Original: 1 Copy: 0 Note: -	
7)	Original power of attorney affixed with revenue stamps Original: 1 Copy: 0 Note: (If any attorney is assigned)	
8)	ID cards of the principal Original: 0	Department of Provincial Administration

(Translation)

No.	Title, Quantity and Description (if any)	Issuing Authority
	Copy: 1 Note: (1. If any attorney is assigned 2. Please certify true copy.)	
9)	Government official/government employee ID cards of the principal Original: 0 Copy: 1 Note: (1. Use in replacement of national ID card. 2. If any attorney is assigned 3. Please certify true copy.)	
10)	House registrations of the principal Original: 0 Copy: 1 Note: (1. If any attorney is assigned 2. Please certify true copy.)	Department of Provincial Administration
11)	Passport Original: 0 Copy: 1 Note: (1. For foreigner 2. Please certify true copy.)	

Fee

No.	Fee Description	Fee (Baht/Percent)
1)	Single-phase 5(15)A meter installation fee (Note: (Including VAT))	Fee 107 baht
2)	Single-phase 15(45)A meter installation fee (Note: (Including VAT))	Fee 749 baht
3)	Single-phase 30(100)A meter installation fee (Note: (Including VAT))	Fee 749 baht
4)	Three-phase 15(45)A meter installation fee (Note: (Including VAT))	Fee 749 baht
5)	Three-phase 30(100)A meter installation fee (Note: (Including VAT))	Fee 1,605 baht

Complaint and Feedback

No.	Complaint / Feedback
1)	1129 PEA Contact Center
2)	http://www.pea.co.th
3)	PEA Smart Plus Application
4)	E-MAIL 1129@pea.co.th
5)	P.O. Box 150, PPO Laksi, BKK
6)	Thailand Post: 200 Ngam Wong Wan, Ladyao, Jatujak, Bangkok 10900 Tel: 02-589-0100-1
7)	Damrongdhama Centre, Ministry of Interior
8)	Public Service Center, Office of the Permanent Secretary, Prime Minister Office (Notes: 1 Phitsanulok Rd., Dusit, BKK 10300 / Hotline 1111 / www.1111.go.th / P.O. Box 1111, 1 Phitsanulok Rd., Dusit, BKK 10300)
9)	Public Sector Anti-Corruption Complaint Center (Notes: Office of Public Sector Anti-Corruption Commission (PACC Office) <ul style="list-style-type: none">- 99 Moo 4 Software Park Building, 2nd Floor, Chaeng Wattana Rd., Klong Klua, Pakkret, Nonthaburi 11120- Hotline: 1206 / Telephone: 02-502-6670-80 ext. 1900, 1904-7 / Facsimile: 02-502-6132- www.pacc.go.th / www.facebook.com/PACC.GO.TH The Anti-Corruption Operation Center

(Translation)

	Tel: +66 92 668 0777 / Line: Fad.pacc / Facebook: The Anti-Corruption Operation Center / Email: Fad.pacc@gmail.com)
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(Translation)

Public Guide: Application for Electricity with Meter Installation (< 30A) in Urban Area - Postpaid Internal Wiring Inspection (Juristic Person)

Service Provider: Provincial Electricity Authority, Ministry of Interior

Rules & Conditions for Application Approval (if any)

The conditions for application for electricity with single-phase and three-phase low voltage meter installation (5(15) - 30(100)A) for residential building, condominium, Commercial building and business establishment (Residential & Small Business only) in urban area (an area inside the municipality pursuant to the government's notification) where payment is made after internal wiring check (juristic person) since the internal wiring of the installation site has not been completed at the time of application are as follows:

1. An installation site shall have the PEA low voltage power distribution system passing through its premise.
2. An installation site shall have the house number.
3. An applicant shall wire the main line from the house/building to the utility pole and leave the end hanging at the meter installation level.
4. An installation site shall have the electrical wiring and installation of internal electrical equipment according to the standards prescribed by the Engineering Institute of Thailand or the Provincial Electricity Authority; otherwise, the PEA will require it to correct them accordingly before allowing the electric power distribution.
5. If the total number of lightings, outlets and electrical appliance existing and newly installed is more than 20 points (one point equal to 1 unit of lighting or 1 unit of outlet), or if the power consumption is more than 5 kw, an applicant shall submit 2 copies of wiring and electrical equipment installation plan (scale 1:100) for the purpose of inspection. The applicant may lure the PEA to prepare the plan.

Note:

1. In case of postpaid internal wiring inspection (juristic person), each process will not be performed in succession.
2. The processing time pursuant to the PEA Regulation on Service Quality Standard B.E. 2558 (2015) is to complete the meter installation and begin electric power distribution in urban area within 2 working days of applicant's payment.
3. The period specified for each process is a processing time after the officer ensure that all required documents are complete and correct.
4. The period specified for each process depends on the applicant's payment readiness, internal electrical equipment inspection schedule and meter installation and electric power distribution. The time does not include the travel time and schedule waiting period. If the standard is not met, PEA will inform the applicant to correct and schedule the next inspection.

Service

Place of Service:

(Note: (Except holidays specified by PEA.))

Provincial Electricity Authority Offices across the country
(<http://peaportal.pea.co.th/peaoffice/>)/Contact in person at the office.

Office Hours: Open from Monday to Friday (except national holidays) during 08:30 - 16:30 hrs. (with lunch break).

(Translation)

Process, Period, Responsible Authority

Total Processing Time: 5 working days

No.	Process	Period	Responsible Authority
1)	Document Review Receiving an application for electricity, asking for details and scheduling the installation of internal electrical equipment. <i>(Note: (The documents are complete and correct as required byPEA.))</i>	0.5 working days	Provincial Electricity Authority
2)	Consideration Checking the installation of internal electrical equipment, approving the application and receiving the payment for meter installation. <i>(Note: -)</i>	2.5 working days	Provincial Electricity Authority
3)	Consideration Installing meter and supplying electric power. <i>(Note: (Performing installation after ensuring compliance with the standards.))</i>	2 working days	Provincial Electricity Authority

Required Documents

No.	Title, Quantity and Description (if any)	Issuing Authority
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3)	Certificate of Juristic Person Registration Original: 0 Copy: 1 Note: (Please certify true copy.)	Department of Business Development
4)	The Certificate of Value Added Tax Registration (Form Phor.Phor. 20) Original: 0 Copy: 1 Note: (Please certify true copy.)	Revenue Department
5)	Installation site's house registration Original: 1 Copy: 0 Note: (If you bring the original, PEA will make a copy for you.)	Department of Provincial Administration
6)	Title deed or ownership certificate Original: 0 Copy: 1 Note: (Please certify true copy.)	
7)	Installation site's location map Original: 1 Copy: 0 Note: -	
8)	Original power of attorney affixed with revenue stamps Original: 1 Copy: 0 Note: (If any attorney is assigned)	

(Translation)

No.	Title, Quantity and Description (if any)	Issuing Authority
9)	ID cards of the principal Original: 0 Copy: 1 Note: (1. If any attorney is assigned 2. Please certify true copy.)	Department of Provincial Administration
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11)	Passport Original: 0 Copy: 1 Note: (1. For foreigner 2. Please certify true copy.)	

Fee

No.	Fee Description	Fee (Baht/Percent)
1)	Single-phase 5(15)A meter installation fee (Note: (Including 7% VAT))	Fee 107 baht
2)	Single-phase 15(45)A meter installation fee (Note: (Including 7% VAT))	Fee 749 baht
3)	Single-phase 30(100)A meter installation fee (Note: (Including 7% VAT))	Fee 749 baht
4)	Three-phase 15(45)A meter installation fee (Note: (Including 7% VAT))	Fee 749 baht
5)	Three-phase 30(100)A meter installation fee (Note: (Including 7% VAT))	Fee 1,605 baht

Complaint and Feedback

No.	Complaint / Feedback
1)	1129 PEA Contact Center
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3)	PEA Smart Plus Application
4)	E-MAIL 1129@pea.co.th
5)	P.O. Box 150, PPO Laksi, BKK
6)	Thailand Post: 200 Ngam Wong Wan, Ladyao, Jatujak, Bangkok 10900 Tel: 02-589-0100-1
7)	Damrongdhama Centre, Ministry of Interior
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9)	Public Sector Anti-Corruption Complaint Center (Notes: Office of Public Sector Anti-Corruption Commission (PACC Office) - 99 Moo 4 Software Park Building, 2nd Floor, Chaeng Wattana Rd., Klong Klua, Pakkret, Nonthaburi 11120 - Hotline: 1206 / Telephone: 02-502-6670-80 ext. 1900, 1904-7 / Facsimile: 02-502-6132 - www.pacc.go.th / www.facebook.com/PACC.GO.TH The Anti-Corruption Operation Center Tel: +66 92 668 0777 / Line: Fad.pacc / Facebook: The Anti-Corruption Operation Center / Email: Fad.pacc@gmail.com)

Public Guide: Application for Electricity with Meter Installation (< 30A) in Urban Area - Postpaid Internal Wiring Inspection (Natural Person)

Service Provider: Provincial Electricity Authority, Ministry of Interior

Rules & Conditions for Application Approval (if any)

The conditions for application for electricity with single-phase and three-phase low voltage meter installation (5(15) - 30(100)A) for residential building, condominium, Commercial building and business establishment (Residential & Small Business only) in urban area (an area inside the municipality pursuant to the government's notification) where payment is made after internal wiring check (natural person) since the internal wiring of the installation site has not been completed at the time of application are as follows:

1. An installation site shall have the PEA low voltage power distribution system passing through its premise.
2. An installation site shall have the house number.
3. An applicant shall wire the main line from the house/building to the utility pole and leave the end hanging at the meter installation level.
4. An installation site shall have the electrical wiring and installation of internal electrical equipment according to the standards prescribed by the Engineering Institute of Thailand or the Provincial Electricity Authority; otherwise, the PEA will require it to correct them accordingly before allowing the electric power distribution.
5. If the total number of lightings, outlets and electrical appliance existing and newly installed is more than 20 points (one point equal to 1 unit of lighting or 1 unit of outlet), or if the power consumption is more than 5 kw, an applicant shall submit 2 copies of wiring and electrical equipment installation plan (scale 1:100) for the purpose of inspection. The applicant may lure the PEA to prepare the plan.

Note:

1. In case of postpaid internal wiring inspection (natural person), each process will not be performed in succession.
2. The processing time pursuant to the PEA Regulation on Service Quality Standard B.E. 2558 (2015) is to complete the meter installation and begin electric power distribution in urban area within 2 working days of applicant's payment.
3. The period specified for each process is a processing time after the officer ensure that all required documents are complete and correct.
4. The period specified for each process depends on the applicant's payment readiness, internal electrical equipment inspection schedule and meter installation and electric power distribution. The time does not include the travel time and schedule waiting period. If the standard is not met, PEA will inform the applicant to correct and schedule the next inspection.

Service

Place of Service:

(Note: (Except holidays specified by PEA.))

Provincial Electricity Authority Offices across the country
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at the office.

Office Hours: Open from Monday to Friday (except
national holidays) during 08:30 - 16:30 hrs. (with
lunch break).

(Translation)

Process, Period, Responsible Authority

Total Processing Time: 5 working days

No.	Process	Period	Responsible Authority
1)	Document Review Receiving an application for electricity, asking for details and scheduling the installation of internal electrical equipment. <i>(Note: (The documents are complete and correct as required by PEA.))</i>	0.5 working days	Provincial Electricity Authority
2)	Consideration Checking the installation of internal electrical equipment, approving the application and receiving the payment for meter installation. <i>(Note: -)</i>	2.5 working days	Provincial Electricity Authority
3)	Consideration Installing meter and supplying electric power. <i>(Note: (Perform installation after ensuring compliance with the standards.))</i>	2 working days	Provincial Electricity Authority

Required Documents

No.	Title, Quantity and Description (if any)	Issuing Authority
1)	National ID card Original: 1 Copy: 0 Note: (If you bring the original, PEA will make a copy for you.)	Department of Provincial Administration
2)	Government official/government employee ID card Original: 1 Copy: 0 Note: (1. Use in replacement of national ID card. 2. If you bring the original, PEA will make a copy for you.)	
3)	House registration Original: 1 Copy: 0 Note: (1. Use with government official / government employee ID card 2. If you bring the original, PEA will make a copy for you.)	Department of Provincial Administration
4)	Installation site's house registration Original: 1 Copy: 0 Note: (1. If you bring the original, PEA will make a copy for you. 2. Please certify true copy.)	Department of Provincial Administration
5)	Title deed or ownership certificate Original: 0 Copy: 1 Note: (Please certify true copy.)	
6)	Installation site's location map Original: 1 Copy: 0 Note: -	
7)	Original power of attorney affixed with revenue stamps Original: 1 Copy: 0 Note: (If any attorney is assigned)	
8)	ID cards of the principal Original: 0 Copy: 1	Department of Provincial Administration

(Translation)

No.	Title, Quantity and Description (if any)	Issuing Authority
	Note: (1. If any attorney is assigned 2. Please certify true copy.)	
9)	Government official/government employee ID cards of the principal Original: 0 Copy: 1 Note: (1. Use in replacement of national ID card. 2. If any attorney is assigned 3. Please certify true copy.)	
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Fee

No.	Fee Description	Fee (Baht/Percent)
1)	Single-phase 5(15)A meter installation fee (Note: (Including 7% VAT))	Fee 107 baht
2)	Single-phase 15(45)A meter installation fee (Note: (Including 7% VAT))	Fee 749 baht
3)	Single-phase 30(100)A meter installation fee (Note: (Including 7% VAT))	Fee 749 baht
4)	Three-phase 15(45)A meter installation fee (Note: (Including 7% VAT))	Fee 749 baht
5)	Three-phase 30(100)A meter installation fee (Note: (Including 7% VAT))	Fee 1,605 baht

Complaint and Feedback

No.	Complaint / Feedback
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4)	E-MAIL 1129@pea.co.th
5)	P.O. Box 150, PPO Laksi, BKK
6)	Thailand Post: 200 Ngam Wong Wan, Ladyao, Jatujak, Bangkok 10900 Tel: 02-589-0100-1
7)	Damrongdhama Centre, Ministry of Interior
8)	Public Service Center, Office of the Permanent Secretary, Prime Minister Office (Notes: 1 Phitsanulok Rd., Dusit, BKK 10300 / Hotline 1111 / www.1111.go.th / P.O. Box 1111, 1 Phitsanulok Rd., Dusit, BKK 10300)
9)	Public Sector Anti-Corruption Complaint Center (Notes: Office of Public Sector Anti-Corruption Commission (PACC Office) <ul style="list-style-type: none">- 99 Moo 4 Software Park Building, 2nd Floor, Chaeng Wattana Rd., Klong Klua, Pakkret, Nonthaburi 11120- Hotline: 1206 / Telephone: 02-502-6670-80 ext. 1900, 1904-7 / Facsimile: 02-502-6132- www.pacc.go.th / www.facebook.com/PACC.GO.TH The Anti-Corruption Operation Center Tel: +66 92 668 0777 / Line: Fad.pacc / Facebook: The Anti-Corruption Operation Center / Email: Fad.pacc@gmail.com)

(Translation)

(Translation)

Public Guide: Application for Electricity with Meter Installation (< 30A) in Rural Area - Prepaid Internal Wiring Inspection (Juristic Person)

Service Provider: Provincial Electricity Authority, Ministry of Interior

Rules & Conditions for Application Approval (if any)

The conditions for application for electricity with single-phase and three-phase low voltage meter installation (5(15) - 30(100)A) for residential building, condominium, Commercial building and business establishment (Residential & Small Business only) in rural area (an area outside the municipality pursuant to the government's notification) where payment is made before internal wiring check (juristic person) are as follows:

1. An installation site shall have the PEA low voltage power distribution system passing through its premise.
2. An installation site shall have the house number.
3. An applicant shall wire the main line from the house/building to the utility pole and leave the end hanging at the meter installation level.
4. An installation site shall have the electrical wiring and installation of internal electrical equipment according to the standards prescribed by the Engineering Institute of Thailand or the Provincial Electricity Authority; otherwise, the PEA will require it to correct them accordingly before allowing the electric power distribution.
5. If the total number of lightings, outlets and electrical appliance existing and newly installed is more than 20 points (one point equal to 1 unit of lighting or 1 unit of outlet), or if the power consumption is more than 5 kw, an applicant shall submit 2 copies of wiring and electrical equipment installation plan (scale 1:100) for the purpose of inspection. The applicant may lure the PEA to prepare the plan.

Note:

1. In case of prepaid internal wiring inspection (juristic person), the document review, approval and receipt of payment for meter installation will be completed within 1 day.
2. The processing time pursuant to the PEA Regulation on Service Quality Standard B.E. 2558 (2015) is to complete the meter installation and begin electric power distribution in rural area within 5 working days of applicant's payment.
3. The period specified for each process is a processing time after the officer ensure that all required documents are complete and correct.
4. The period specified for each process depends on the applicant's payment readiness, internal electrical equipment inspection schedule and meter installation and electric power distribution. The time does not include the travel time and schedule waiting period. If the standard is not met, PEA will inform the applicant to correct and schedule the next inspection.

Service

Place of Service:

(Note: (Except holidays specified by PEA.))

*Provincial Electricity Authority Offices across the country
(<http://peaportal.pea.co.th/peaoffice/>)/Contact in person at the office.*

Office Hours: *Open from Monday to Friday (except national holidays) during 08:30 - 16:30 hrs. (with lunch break).*

(Translation)

Process, Period, Responsible Authority

Total Processing Time: 6 working days

No.	Process	Period	Responsible Authority
1)	Document Review Receiving an application for electricity, asking for details and scheduling the installation of internal electrical equipment. <i>(Note: (The documents are complete and correct as required by PEA.))</i>	0.5 working days	Provincial Electricity Authority
2)	Consideration Approving the application and receive the payment for meter installation. <i>(Note: -)</i>	0.5 working days	Provincial Electricity Authority
3)	Consideration Checking the installation of internal electrical equipment, installing meter and supplying electric power. <i>(Note: (Performing installation after ensuring compliance with the standards.))</i>	5 working days	Provincial Electricity Authority

Required Documents

No.	Title, Quantity and Description (if any)	Issuing Authority
1)	Authorized signatory's ID card Original: 1 Copy: 0 Note: (If you bring the original, PEA will make a copy for you.)	Department of Provincial Administration
2)	Authorized signatory's government official / government employee ID card Original: 1 Copy: 0 Note: (1. Use in replacement of national ID card. 2. If you bring the original, PEA will make a copy for you.)	
3)	Certificate of Juristic Person Registration Original: 0 Copy: 1 Note: (Please certify true copy.)	Department of Business Development
4)	The Certificate of Value Added Tax Registration (Form Phor.Phor. 20) Original: 0 Copy: 1 Note: (Please certify true copy.)	Revenue Department
5)	Installation site's house registration Original: 1 Copy: 0 Note: (If you bring the original, PEA will make a copy for you.)	Department of Provincial Administration
6)	Title deed or ownership certificate Original: 0 Copy: 1 Note: (Please certify true copy.)	
7)	Installation site's location map Original: 1 Copy: 0 Note: -	
8)	Original power of attorney affixed with revenue stamps Original: 1	-

(Translation)

No.	Title, Quantity and Description (if any)	Issuing Authority
	Copy: 0 Note: (If any attorney is assigned)	
9)	ID cards of the principal Original: 0 Copy: 1 Note: (1. If any attorney is assigned 2. Please certify true copy.)	Department of Provincial Administration
10)	Government official / government employee ID card of the principal Original: 0 Copy: 1 Note: (1. If any attorney is assigned 2. Please certify true copy.)	
11)	Passport Original: 0 Copy: 1 Note: (1. For foreigner 2. Please certify true copy.)	

Fee

No.	Fee Description	Fee (Baht/Percent)
1)	Single-phase 5(15)A meter installation fee (Note: (Including 7% VAT))	Fee 107 baht
2)	Single-phase 15(45)A meter installation fee (Note: (Including 7% VAT))	Fee 749. baht
3)	Single-phase 30(100)A meter installation fee (Note: (Including 7% VAT))	Fee 749 baht
4)	Three-phase 15(45)A meter installation fee (Note: (Including 7% VAT))	Fee 749 baht
5)	Three-phase 30(100)A meter installation fee (Note: (Including 7% VAT))	Fee 1,605 baht

Complaint and Feedback

No.	Complaint / Feedback
1)	1129 PEA Contact Center
2)	http://www.pea.co.th
3)	PEA Smart Plus Application
4)	E-MAIL 1129@pea.co.th
5)	P.O. Box 150, PPO Laksi, BKK
6)	Thailand Post: 200 Ngam Wong Wan, Ladyao, Jatujak, Bangkok 10900 Tel: 02-589-0100-1
7)	Damrongdhama Centre, Ministry of Interior
8)	Public Service Center, Office of the Permanent Secretary, Prime Minister Office (Notes: 1 Phitsanulok Rd., Dusit, BKK 10300 / Hotline 1111 / www.1111.go.th / P.O. Box 1111, 1 Phitsanulok Rd., Dusit, BKK 10300)
9)	Public Sector Anti-Corruption Complaint Center (Notes: Office of Public Sector Anti-Corruption Commission (PACC Office) <ul style="list-style-type: none">- 99 Moo 4 Software Park Building, 2nd Floor, Chaeng Wattana Rd., Klong Klua, Pakkret, Nonthaburi 11120- Hotline: 1206 / Telephone: 02-502-6670-80 ext. 1900, 1904-7 / Facsimile: 02-502-6132- www.pacc.go.th / www.facebook.com/PACC.GO.TH The Anti-Corruption Operation Center Tel: +66 92 668 0777 / Line: Fad.pacc / Facebook: The Anti-Corruption Operation Center / Email: Fad.pacc@gmail.com)

(Translation)

(Translation)

Public Guide: Application for Electricity with Meter Installation (< 30A) in Rural Area - Prepaid Internal Wiring Inspection (Natural Person)

Service Provider: Provincial Electricity Authority, Ministry of Interior

Rules & Conditions for Application Approval (if any)

The conditions for application for electricity with single-phase and three-phase low voltage meter installation (5(15) - 30(100)A) for residential building, condominium, Commercial building and business establishment (Residential & Small Business only) in rural area (an area outside the municipality pursuant to the government's notification) where payment is made before internal wiring check (natural person) are as follows:

1. An installation site shall have the PEA low voltage power distribution system passing through its premise.
2. An installation site shall have the house number.
3. An applicant shall wire the main line from the house/building to the utility pole and leave the end hanging at the meter installation level.
4. An installation site shall have the electrical wiring and installation of internal electrical equipment according to the standards prescribed by the Engineering Institute of Thailand or the Provincial Electricity Authority; otherwise, the PEA will require it to correct them accordingly before allowing the electric power distribution.
5. If the total number of lightings, outlets and electrical appliance existing and newly installed is more than 20 points (one point equal to 1 unit of lighting or 1 unit of outlet), or if the power consumption is more than 5 kw, an applicant shall submit 2 copies of wiring and electrical equipment installation plan (scale 1:100) for the purpose of inspection. The applicant may lure the PEA to prepare the plan.

Note:

1. In case of Prepaid Internal Wiring Inspection (natural person), the document review, approval and receipt of payment for meter installation will be completed within 1 day.
2. The processing time pursuant to the PEA Regulation on Service Quality Standard B.E. 2558 (2015) is to complete the meter installation and begin electric power distribution in rural area within 5 working days of applicant's payment.
3. The period specified for each process is a processing time after the officer ensure that all required documents are complete and correct.
4. The period specified for each process depends on the applicant's payment readiness, internal electrical equipment inspection schedule and meter installation and electric power distribution. The time does not include the travel time and schedule waiting period. If the standard is not met, PEA will inform the applicant to correct and schedule the next inspection.

Service

Place of Service:

(Note: (Except holidays specified by PEA.))

Provincial Electricity Authority Offices across the country
(<http://peaportal.pea.co.th/peaoffice/>)/Contact in person at the office.

Office Hours: Open from Monday to Friday (except national holidays) during 08:30 - 16:30 hrs. (with lunch break).

(Translation)

Process, Period, Responsible Authority

Total Processing Time: 6 working days

No.	Process	Period	Responsible Authority
1)	Document Review Receiving an application for electricity, asking for details and scheduling the installation of internal electrical equipment. <i>(Note: (The documents are complete and correct as required by PEA.))</i>	0.5 working days	Provincial Electricity Authority
2)	Consideration Approving the application and receive the payment for meter installation. <i>(Note: -)</i>	0.5 working days	Provincial Electricity Authority
3)	Consideration Checking the installation of internal electrical equipment, installing meter and supplying electric power. <i>(Note: (Performing installation after ensuring compliance with the standards.))</i>	5 working days	Provincial Electricity Authority

Required Documents

No.	Title, Quantity and Description (if any)	Issuing Authority
1)	National ID card Original: 1 Copy: 0 Note: (If you bring the original, PEA will make a copy for you.)	Department of Provincial Administration
2)	Government official/government employee ID card Original: 1 Copy: 0 Note: (1. Use in replacement of national ID card. 2. If you bring the original, PEA will make a copy for you.)	
3)	House registration Original: 1 Copy: 0 Note: (1. Use with government official / government employee ID card 2. If you bring the original, PEA will make a copy for you.)	Department of Provincial Administration
4)	Installation site's house registration Original: 1 Copy: 0 Note: (1. If you bring the original, PEA will make a copy for you. 2. Please certify true copy.)	Department of Provincial Administration
5)	Title deed or ownership certificate Original: 0 Copy: 1 Note: (Please certify true copy.)	
6)	Installation site's location map Original: 1 Copy: 0 Note: -	
7)	Original power of attorney affixed with revenue stamps Original: 1 Copy: 0 Note: (If any attorney is assigned)	
8)	ID cards of the principal Original: 0 Copy: 1	Department of Provincial Administration

(Translation)

No.	Title, Quantity and Description (if any)	Issuing Authority
	Note: (1. If any attorney is assigned 2. Please certify true copy.)	
9)	Government official/government employee ID cards of the principal Original: 0 Copy: 1 Note: (1. Use in replacement of national ID card. 2. If any attorney is assigned 3. Please certify true copy.)	
10)	House registrations of the principal Original: 0 Copy: 1 Note: (1. If any attorney is assigned 2. Please certify true copy.)	Department of Provincial Administration
11)	Passport Original: 0 Copy: 1 Note: (1. For foreigner 2. Please certify true copy.)	

Fee

No.	Fee Description	Fee (Baht/Percent)
1)	Single-phase 5(15)A meter installation fee (Note: (Including 7% VAT))	Fee 107 baht
2)	Single-phase 15(45)A meter installation fee (Note: (Including 7% VAT))	Fee 749 baht
3)	Single-phase 30(100)A meter installation fee (Note: (Including 7% VAT))	Fee 749 baht
4)	Three-phase 15(45)A meter installation fee (Note: (Including 7% VAT))	Fee 749 baht
5)	Three-phase 30(100)A meter installation fee (Note: (Including 7% VAT))	Fee 1,605 baht

Complaint and Feedback

No.	Complaint / Feedback
1)	1129 PEA Contact Center
2)	http://www.pea.co.th
3)	PEA Smart Plus Application
4)	E-MAIL 1129@pea.co.th
5)	P.O. Box 150, PPO Laksi, BKK
6)	Thailand Post: 200 Ngam Wong Wan, Ladyao, Jatujak, Bangkok 10900 Tel: 02-589-0100-1
7)	Damrongdhama Centre, Ministry of Interior
8)	Public Service Center, Office of the Permanent Secretary, Prime Minister Office (Notes: 1 Phitsanulok Rd., Dusit, BKK 10300 / Hotline 1111 / www.1111.go.th / P.O. Box 1111, 1 Phitsanulok Rd., Dusit, BKK 10300)
9)	Public Sector Anti-Corruption Complaint Center (Notes: Office of Public Sector Anti-Corruption Commission (PACC Office) <ul style="list-style-type: none">- 99 Moo 4 Software Park Building, 2nd Floor, Chaeng Wattana Rd., Klong Klua, Pakkret, Nonthaburi 11120- Hotline: 1206 / Telephone: 02-502-6670-80 ext. 1900, 1904-7 / Facsimile: 02-502-6132- www.pacc.go.th / www.facebook.com/PACC.GO.TH The Anti-Corruption Operation Center Tel: +66 92 668 0777 / Line: Fad.pacc / Facebook: The Anti-Corruption Operation Center / Email: Fad.pacc@gmail.com)

(Translation)

(Translation)

Public Guide: Application for Electricity with Meter Installation (< 30A) in Rural Area - Postpaid Internal Wiring Inspection (Juristic Person)

Service Provider: Provincial Electricity Authority, Ministry of Interior

Rules & Conditions for Application Approval (if any)

The conditions for application for electricity with single-phase and three-phase low voltage meter installation (5(15) - 30(100)A) for residential building, condominium, Commercial building and business establishment (Residential & Small Business only) in rural area (an area outside the municipality pursuant to the government's notification) where payment is made after internal wiring check (juristic person) since the internal wiring of the installation site has not been completed at the time of application are as follows:

1. An installation site shall have the PEA low voltage power distribution system passing through its premise.
2. An installation site shall have the house number.
3. An applicant shall wire the main line from the house/building to the utility pole and leave the end hanging at the meter installation level.
4. An installation site shall have the electrical wiring and installation of internal electrical equipment according to the standards prescribed by the Engineering Institute of Thailand or the Provincial Electricity Authority; otherwise, the PEA will require it to correct them accordingly before allowing the electric power distribution.
5. If the total number of lightings, outlets and electrical appliance existing and newly installed is more than 20 points (one point equal to 1 unit of lighting or 1 unit of outlet), or if the power consumption is more than 5 kw, an applicant shall submit 2 copies of wiring and electrical equipment installation plan (scale 1:100) for the purpose of inspection. The applicant may lure the PEA to prepare the plan.

Note:

1. In case of postpaid internal wiring inspection (juristic person), each process will not be performed in succession.
2. The processing time pursuant to the PEA Regulation on Service Quality Standard B.E. 2558 (2015) is to complete the meter installation and begin electric power distribution in rural area within 5 working days of applicant's payment.
3. The period specified for each process is a processing time after the officer ensure that all required documents are complete and correct.
4. The period specified for each process depends on the applicant's payment readiness, internal electrical equipment inspection schedule and meter installation and electric power distribution. The time does not include the travel time and schedule waiting period. If the standard is not met, PEA will inform the applicant to correct and schedule the next inspection.

Service

Place of Service:

(Note: (Except holidays specified by PEA.))

Provincial Electricity Authority Offices across the country
(<http://peaportal.pea.co.th/peaoffice/>)/Contact in person at the office.

Office Hours: Open from Monday to Friday (except national holidays) during 08:30 - 16:30 hrs. (with lunch break).

(Translation)

Process, Period, Responsible Authority

Total Processing Time: 8 working days

No.	Process	Period	Responsible Authority
1)	Document Review Receiving an application for electricity, asking for details and scheduling the installation of internal electrical equipment. <i>(Note: (The documents are complete and correct as required by PEA.))</i>	0.5 working days	Provincial Electricity Authority
2)	Consideration Checking the installation of internal electrical equipment, approving the application and receiving the payment for meter installation. <i>(Note: -)</i>	2.5 working days	Provincial Electricity Authority
3)	Consideration Installing meter and supplying electric power. <i>(Note: (Performing installation after ensuring compliance with the standards.))</i>	5 working days	Provincial Electricity Authority

Required Documents

No.	Title, Quantity and Description (if any)	Issuing Authority
1)	Authorized signatory's ID card Original: 1 Copy: 0 Note: (If you bring the original, PEA will make a copy for you.)	Department of Provincial Administration
2)	Authorized signatory's government official / government employee ID card Original: 1 Copy: 0 Note: (1. Use in replacement of national ID card. 2. If you bring the original, PEA will make a copy for you.)	
3)	Certificate of Juristic Person Registration Original: 0 Copy: 1 Note: (Please certify true copy.)	Department of Business Development
4)	The Certificate of Value Added Tax Registration (Form Phor. Phor. 20) Original: 0 Copy: 1 Note: (Please certify true copy.)	Revenue Department
5)	Installation site's house registration Original: 1 Copy: 0 Note: (If you bring the original, PEA will make a copy for you.)	Department of Provincial Administration
6)	Title deed or ownership certificate Original: 0 Copy: 1 Note: (Please certify true copy.)	
7)	Installation site's location map Original: 1 Copy: 0 Note: -	
8)	Original power of attorney affixed with revenue stamps Original: 1 Copy: 0 Note: (If any attorney is assigned)	

(Translation)

No.	Title, Quantity and Description (if any)	Issuing Authority
9)	ID cards of the principal Original: 0 Copy: 1 Note: (1. If any attorney is assigned 2. Please certify true copy.)	Department of Provincial Administration
10)	Government official / government employee ID card of the principal Original: 0 Copy: 1 Note: (1. If any attorney is assigned 2. Please certify true copy.)	
11)	Passport Original: 0 Copy: 1 Note: (1. For foreigner 2. Please certify true copy.)	

Fee

No.	Fee Description	Fee (Baht/Percent)
1)	Single-phase 5(15)A meter installation fee (Note: (Including 7% VAT))	Fee 107 baht
2)	Single-phase 15(45)A meter installation fee (Note: (Including 7% VAT))	Fee 749 baht
3)	Single-phase 30(100)A meter installation fee (Note: (Including 7% VAT))	Fee 749 baht
4)	Three-phase 15(45)A meter installation fee (Note: (Including 7% VAT))	Fee 749 baht
5)	Three-phase 30(100)A meter installation fee (Note: (Including 7% VAT))	Fee 1,605 baht

Complaint and Feedback

No.	Complaint / Feedback
1)	1129 PEA Contact Center
2)	http://www.pea.co.th
3)	PEA Smart Plus Application
4)	E-MAIL 1129@pea.co.th
5)	P.O. Box 150, PPO Laksi, BKK
6)	Thailand Post: 200 Ngam Wong Wan, Ladyao, Jatujak, Bangkok 10900 Tel: 02-589-0100-1
7)	Damrongdhama Centre, Ministry of Interior
8)	Public Service Center, Office of the Permanent Secretary, Prime Minister Office (Notes: 1 Phitsanulok Rd., Dusit, BKK 10300 / Hotline 1111 / www.1111.go.th / P.O. Box 1111, 1 Phitsanulok Rd., Dusit, BKK 10300)
9)	Public Sector Anti-Corruption Complaint Center (Notes: Office of Public Sector Anti-Corruption Commission (PACC Office) <ul style="list-style-type: none">- 99 Moo 4 Software Park Building, 2nd Floor, Chaeng Wattana Rd., Klong Klua, Pakkret, Nonthaburi 11120- Hotline: 1206 / Telephone: 02-502-6670-80 ext. 1900, 1904-7 / Facsimile: 02-502-6132- www.pacc.go.th / www.facebook.com/PACC.GO.TH The Anti-Corruption Operation Center Tel: +66 92 668 0777 / Line: Fad.pacc / Facebook: The Anti-Corruption Operation Center / Email: Fad.pacc@gmail.com)

Public Guide: Application for Electricity with Meter Installation (< 30A) in Rural Area - Postpaid Internal Wiring Inspection (Natural Person)

Service Provider: Provincial Electricity Authority, Ministry of Interior

Rules & Conditions for Application Approval (if any)

The conditions for application for electricity with single-phase and three-phase low voltage meter installation (5(15) - 30(100)A) for residential building, condominium, Commercial building and business establishment (Residential & Small Business only) in rural area (an area outside the municipality pursuant to the government's notification) where payment is made after internal wiring check (natural person) since the internal wiring of the installation site has not been completed at the time of application are as follows:

1. An installation site shall have the PEA low voltage power distribution system passing through its premise.
2. An installation site shall have the house number.
3. An applicant shall wire the main line from the house/building to the utility pole and leave the end hanging at the meter installation level.
4. An installation site shall have the electrical wiring and installation of internal electrical equipment according to the standards prescribed by the Engineering Institute of Thailand or the Provincial Electricity Authority; otherwise, the PEA will require it to correct them accordingly before allowing the electric power distribution.
5. If the total number of lightings, outlets and electrical appliance existing and newly installed is more than 20 points (one point equal to 1 unit of lighting or 1 unit of outlet), or if the power consumption is more than 5 kw, an applicant shall submit 2 copies of wiring and electrical equipment installation plan (scale 1:100) for the purpose of inspection. The applicant may lure the PEA to prepare the plan.

Note:

1. In case of postpaid internal wiring inspection (natural person), each process will not be performed in succession.
2. The processing time pursuant to the PEA Regulation on Service Quality Standard B.E. 2558 (2015) is to complete the meter installation and begin electric power distribution in rural area within 5 working days of applicant's payment.
3. The period specified for each process is a processing time after the officer ensure that all required documents are complete and correct.
4. The period specified for each process depends on the applicant's payment readiness, internal electrical equipment inspection schedule and meter installation and electric power distribution. The time does not include the travel time and schedule waiting period. If the standard is not met, PEA will inform the applicant to correct and schedule the next inspection.

Service

Place of Service:

(Note: (Except holidays specified by PEA.))

Provincial Electricity Authority Offices across the country
(<http://peaportal.pea.co.th/peaoffice/>)/Contact in person at the office.

Office Hours: Open from Monday to Friday (except national holidays) during 08:30 - 16:30 hrs. (with lunch break).

(Translation)

Process, Period, Responsible Authority

Total Processing Time: 8 working days

No.	Process	Period	Responsible Authority
1)	Document Review Receiving an application for electricity, asking for details and scheduling the installation of internal electrical equipment. <i>(Note: (The documents are complete and correct as required by PEA.))</i>	0.5 working days	Provincial Electricity Authority
2)	Consideration Checking the installation of internal electrical equipment, approving the application and receiving the payment for meter installation. <i>(Note: -)</i>	2.5 working days	Provincial Electricity Authority
3)	Consideration Installing meter and supplying electric power. <i>(Note: (Performing installation after ensuring compliance with the standards.))</i>	5 working days	Provincial Electricity Authority

Required Documents

No.	Title, Quantity and Description (if any)	Issuing Authority
1)	National ID card Original: 1 Copy: 0 Note: (If you bring the original, PEA will make a copy for you.)	Department of Provincial Administration
2)	Government official/government employee ID card Original: 1 Copy: 0 Note: (1. Use in replacement of national ID card. 2. If you bring the original, PEA will make a copy for you.)	
3)	House registration Original: 1 Copy: 0 Note: (1. Use with government official / government employee ID card 2. If you bring the original, PEA will make a copy for you.)	Department of Provincial Administration
4)	Installation site's house registration Original: 1 Copy: 0 Note: (1. If you bring the original, PEA will make a copy for you. 2. Please certify true copy.)	Department of Provincial Administration
5)	Title deed or ownership certificate Original: 0 Copy: 1 Note: (Please certify true copy.)	
6)	Installation site's location map Original: 1 Copy: 0 Note: -	
7)	Original power of attorney affixed with revenue stamps Original: 1 Copy: 0 Note: (If any attorney is assigned)	
8)	ID cards of the principal Original: 0 Copy: 1	Department of Provincial Administration

(Translation)

No.	Title, Quantity and Description (if any)	Issuing Authority
	Note: (1. If any attorney is assigned 2. Please certify true copy.)	
9)	Government official/government employee ID cards of the principal Original: 0 Copy: 1 Note: (1. Use in replacement of national ID card. 2. If any attorney is assigned 3. Please certify true copy.)	
10)	House registrations of the principal Original: 0 Copy: 1 Note: (1. If any attorney is assigned 2. Please certify true copy.)	Department of Provincial Administration
11)	Passport Original: 0 Copy: 1 Note: (1. For foreigner 2. Please certify true copy.)	

Fee

No.	Fee Description	Fee (Baht/Percent)
1)	Single-phase 5(15)A meter installation fee (Note: (Including 7% VAT))	Fee 107 baht
2)	Single-phase 15(45)A meter installation fee (Note: (Including 7% VAT))	Fee 749 baht
3)	Single-phase 30(100)A meter installation fee (Note: (Including 7% VAT))	Fee 749 baht
4)	Three-phase 15(45)A meter installation fee (Note: (Including 7% VAT))	Fee 749 baht
5)	Three-phase 30(100)A meter installation fee (Note: (Including 7% VAT))	Fee 1,605 baht

Complaint and Feedback

No.	Complaint / Feedback
1)	1129 PEA Contact Center
2)	http://www.pea.co.th
3)	PEA Smart Plus Application
4)	E-MAIL 1129@pea.co.th
5)	P.O. Box 150, PPO Laksi, BKK
6)	Thailand Post: 200 Ngam Wong Wan, Ladyao, Jatujak, Bangkok 10900 Tel: 02-589-0100-1
7)	Damrongdhama Centre, Ministry of Interior
8)	Public Service Center, Office of the Permanent Secretary, Prime Minister Office (Notes: 1 Phitsanulok Rd., Dusit, BKK 10300 / Hotline 1111 / www.1111.go.th / P.O. Box 1111, 1 Phitsanulok Rd., Dusit, BKK 10300)
9)	Public Sector Anti-Corruption Complaint Center (Notes: Office of Public Sector Anti-Corruption Commission (PACC Office) <ul style="list-style-type: none">- 99 Moo 4 Software Park Building, 2nd Floor, Chaeng Wattana Rd., Klong Klua, Pakkret, Nonthaburi 11120- Hotline: 1206 / Telephone: 02-502-6670-80 ext. 1900, 1904-7 / Facsimile: 02-502-6132- www.pacc.go.th / www.facebook.com/PACC.GO.TH The Anti-Corruption Operation Center Tel: +66 92 668 0777 / Line: Fad.pacc / Facebook: The Anti-Corruption Operation Center / Email: Fad.pacc@gmail.com)

(Translation)

(Translation)

**Public Guide: Reconnecting electricity (Urban Areas) after disconnecting electricity
(Working hours/After Working Hours)**

Service Providers: Provincial Electricity Authority, Ministry of Interior

Rules & Conditions for Application Approval (if any)

Reconnecting the electricity (urban areas) after disconnecting electricity (on the day after the customer make payment and comply with terms and condition)

1. Small Scale Customer (not exceeding 30 Amperes).
2. Service Standard: within 1 working day.
3. Only customer who have been disconnected electricity not more than 90 days.

Notes:

Working hours: Monday - Friday from 8:30 am to 4:30 pm.

After working hours: Monday - Friday from 4:30 pm to 8:30 am, 24 hours on Saturdays and Sundays.

PEA cannot disconnect electricity in the following cases:

1. Saturdays and Sundays
2. Customer who have dependents or patients under their care who need to use electricity for running medical instruments or for medical treatment, otherwise, may cause harmful to life. Customer must register and comply with PEA terms and condition
3. According to PEA service standards, the reconnection proceed on the day after the customer make payment and comply with terms and conditions.

Service

Place of Service: Provincial Electricity Authority/Contact the Agency in Person (Note: other service channels not included)	Office Hours: 24-hour service provision.
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Process, Period, Responsible Authority

Total Processing Time: 1 working day.			
No.	Process	Period	Responsible Authority
1)	Consideration <ul style="list-style-type: none">• Checking pending bills and guarantee, required DocumentAccepting payment/Issue invoice• Reconnecting electricity	1 working day	Provincial Electricity Authority

Required Documents

No.	Title, Quantity and Description (if any)	Issuing Authority
1)	Electricity bill or receipt Original: 1 Copy: 1 (Notes: either original or copied documents can be used)	Provincial Electricity Authority

Fee

No.	description	Fee (Thai Baht)
1)	In case the customer makes a payment during working hours on the disconnection date	Fee: 0
2)	In case the customer makes a payment after working hours or after the disconnection date (Notes: 2-line 1-phase meter; not exceeding 30 Amperes)	Fee: 107
3)	In case the customer makes a payment after working hours or after the disconnection date (Notes: 4-line 3-phase meter; not exceeding 30 Amperes)	Fee: 160.5

Comment/complaint

No.	Comment/complaint
1)	1129 PEA Contact Center
2)	http://www.pea.co.th
3)	PEA Smart Plus Application
4)	E-MAIL 1129@pea.co.th
5)	P.O. Box 150, PPO Laksi, BKK
6)	Thailand Post: 200 Ngam Wong Wan, Ladyao, Jatujak, Bangkok 10900 Tel: 02-589-0100-1
7)	Damrongdhama Centre, Ministry of Interior
8)	Public Service Center, Office of the Permanent Secretary, Prime Minister Office (Notes: 1 Phitsanulok Rd., Dusit, BKK 10300 / Hotline 1111 / www.1111.go.th / P.O. Box 1111, 1 Phitsanulok Rd., Dusit, BKK 10300)
9)	Public Sector Anti-Corruption Complaint Center (Notes: Office of Public Sector Anti-Corruption Commission (PACC Office) <ul style="list-style-type: none"> - 99 Moo 4 Software Park Building, 2nd Floor, Chaeng Wattana Rd., Klong Klua, Pakkret, Nonthaburi 11120 - Hotline: 1206 / Telephone: 02-502-6670-80 ext. 1900, 1904-7 / Facsimile: 02-502-6132 - www.pacc.go.th / www.facebook.com/PACC.GO.TH The Anti-Corruption Operation Center Tel: +66 92 668 0777 / Line: Fad.pacc / Facebook: The Anti-Corruption Operation Center / Email: Fad.pacc@gmail.com)

Forms, Samples and Filling Guide

No.	Form Name
	No forms, samples or filling guide

**Public Guide: Reconnecting electricity (Rural Areas) after disconnecting electricity
(Working hours/After Working Hours)**

Service Providers: Provincial Electricity Authority, Ministry of Interior

Rules & Conditions for Application Approval (if any)

Reconnecting the electricity (rural areas) after disconnecting electricity (on the day after the customer make payment and comply with terms and condition)

1. Small Scale Customer (not exceeding 30 Amperes).
2. Service Standard: within 3 working days.
3. Only customer who have been disconnected electricity not more than 90 days.

Notes:

During working hours: Monday thru Friday from 8:30 am to 4:30 pm.

After working hours: Monday thru Friday from 4:30 pm to 8:30 am, 24 hours on Saturdays and Sundays.

PEA cannot disconnect electricity in the following cases:

1. Saturdays and Sundays
2. Customer who have dependents or patients under their care who need to use electricity for running medical instruments or for medical treatment, otherwise, may cause harmful to life. Customer must register and comply with PEA terms and condition
3. According to PEA service standards, the reconnection proceed on the day after the customer make payment and comply with terms and conditions.

Service

Place of Service: Provincial Electricity Authority/Contact the Agency in Person (Note: other service channels not included)	Office Hours: 24-hour service provision.
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Process, Period, Responsible Authority

Total Processing Time: 3 working days.			
No.	Process	Period	Responsible Authority
1)	Consideration <ul style="list-style-type: none">• Checking pending bills and guarantee, required DocumentAccepting payment/Issue invoice• Reconnecting electricity	3 working days	Provincial Electricity Authority

Required Documents

No.	Title, Quantity and Description (if any)	Issuing Authority
1)	Power bill or receipt of payment Original: 1 Copy: 1 (Notes: either original or copied documents can be used)	Provincial Electricity Authority

Fee

No.	Fee Description	Fee (Thai Baht)
1)	In case the customer makes a payment during working hours on the disconnection date	Fee: 0
2)	In case the customer makes a payment after working hours or after the disconnection date (Notes: 2-line 1-phase meter; not exceeding 30 Amperes)	Fee: 107
3)	In case the customer makes a payment after working hours or after the disconnection date (Notes: 4-line 3-phase meter; not exceeding 30 Amperes)	Fee: 160.5

Comment/complaint

No.	Comment/complaint
1)	1129 PEA Contact Center
2)	http://www.pea.co.th
3)	PEA Smart Plus Application
4)	E-MAIL 1129@pea.co.th
5)	P.O. Box 150, PPO Laksi, BKK
6)	Thailand Post: 200 Ngam Wong Wan, Ladyao, Jatujak, Bangkok 10900 Tel: 02-589-0100-1
7)	Damrongdharma Centre, Ministry of Interior
8)	Public Service Center, Office of the Permanent Secretary, Prime Minister Office (Notes: 1 Phitsanulok Rd., Dusit, BKK 10300 / Hotline 1111 / www.1111.go.th / P.O. Box 1111, 1 Phitsanulok Rd., Dusit, BKK 10300)
9)	Public Sector Anti-Corruption Complaint Center (Notes: Office of Public Sector Anti-Corruption Commission (PACC Office) <ul style="list-style-type: none"> - 99 Moo 4 Software Park Building, 2nd Floor, Chaeng Wattana Rd., Klong Klua, Pakkret, Nonthaburi 11120 - Hotline: 1206 / Telephone: 02-502-6670-80 ext. 1900, 1904-7 / Facsimile: 02-502-6132 - www.pacc.go.th / www.facebook.com/PACC.GO.TH The Anti-Corruption Operation Center Tel: +66 92 668 0777 / Line: Fad.pacc / Facebook: The Anti-Corruption Operation Center / Email: Fad.pacc@gmail.com)

Forms, Samples and Filling Guide

No.	Form Name
	No forms, samples or filling guide

Public Guide: Reconnecting electricity (Large Scale Customer) after disconnecting electricity

Service Providers: Provincial Electricity Authority, Ministry of Interior

Rules & Conditions for Application Approval (if any)

Reconnecting the electricity (large scale customer) after disconnecting electricity (on the day after the customer make payment and comply with terms and condition)

1. Large Scale Customer (exceeding 30 Amperes).
2. Service Standard: within 2 working days.
3. Only customer who have been disconnected electricity not more than 90 days.

Notes:

PEA cannot disconnect electricity in the following cases:

1. Saturdays and Sundays
2. Customer who have dependents or patients under their care who need to use electricity for running medical instruments or for medical treatment, otherwise, may cause harmful to life. Customer must register and comply with PEA terms and condition
3. According to PEA service standards, the reconnection proceed on the day after the customer make payment and comply with terms and conditions.

Service

Place of Service: Provincial Electricity Authority/Contact the Agency in Person (Note: other service channels not included)	Office Hours: Open from Monday to Friday (except national holidays) during 08:30 - 16:30 hrs.
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Process, Period, Responsible Authority

Total Processing Time: 2 working days.			
No.	Process	Period	Responsible Authority
1)	Consideration <ul style="list-style-type: none">• Checking pending bills and guarantee, required DocumentAccepting payment/Issue invoice• Reconnecting electricity	2 working days	Provincial Electricity Authority

Required Documents

No.	Title, Quantity and Description (if any)	Issuing Authority
1)	Power bill or receipt of payment Original: 1 Copy: 1 (Notes: either original or copied documents can be used)	Provincial Electricity Authority

Fee

No.	Fee Description	Fee (Thai baht)
1)	Reconnecting and assembling a low-voltage (LV) current transformer	Fee: 535
2)	Reconnecting and assembling a high-voltage (HV) current transformer	Fee: 2,140

Comment/complaint

No.	Comment/complaint
1)	1129 PEA Contact Center
2)	http://www.pea.co.th
3)	PEA Smart Plus Application
4)	E-MAIL 1129@pea.co.th
5)	P.O. Box 150, PPO Laksi, BKK
6)	Thailand Post: 200 Ngam Wong Wan, Ladyao, Jatujak, Bangkok 10900 Tel: 02-589-0100-1
7)	Damrongdhama Centre, Ministry of Interior
8)	Public Service Center, Office of the Permanent Secretary, Prime Minister Office (Notes: 1 Phitsanulok Rd., Dusit, BKK 10300 / Hotline 1111 / www.1111.go.th / P.O. Box 1111, 1 Phitsanulok Rd., Dusit, BKK 10300)
9)	Public Sector Anti-Corruption Complaint Center (Notes: Office of Public Sector Anti-Corruption Commission (PACC Office) <ul style="list-style-type: none"> - 99 Moo 4 Software Park Building, 2nd Floor, Chaeng Wattana Rd., Klong Klua, Pakkret, Nonthaburi 11120 - Hotline: 1206 / Telephone: 02-502-6670-80 ext. 1900, 1904-7 / Facsimile: 02-502-6132 - www.pacc.go.th / www.facebook.com/PACC.GO.TH The Anti-Corruption Operation Center Tel: +66 92 668 0777 / Line: Fad.pacc / Facebook: The Anti-Corruption Operation Center / Email: Fad.pacc@gmail.com)

Forms, Samples and Filling Guide

No.	Form Name
	No forms, samples or filling guide

Public Guide: Returning Service Guarantee (In case of Service Termination)

Service Providers: Provincial Electricity Authority, Ministry of Interior

Rules & Conditions for Application Approval (if any)

Provincial Electricity Authority will return a guarantee to customer after service contract is terminated. The guarantee shall be returned to the customer within 20 working days after PEA receives all document required and comply with PEA terms and conditions.

Service

Place of Service: Provincial Electricity Authority/Contact the Agency in Person (Note: other service provision modes not included)	Office Hours: Monday to Friday (except national holidays) 8:30 am- 4:30 pm.
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Process, Period, Responsible Authority

Total Processing Time: 20 working days.			
No.	Process	Period	Responsible Authority
1)	Document Review <ul style="list-style-type: none">• Receiving and checking all required documents and pending bill• Removing meter• Receiving payment (if any)	10 working days	Provincial Electricity Authority
2)	Consideration Returning the service guarantee	10 working days	Provincial Electricity Authority

Required Documents

No.	Title, Quantity and Description (if any)	Issuing Authority
1)	National ID card or Passport (Foreigners) Original: 1 Copy: 0 Notes: Use original documents. If copies are needed, PEA will make copies	Department of Provincial Administration Passport Division, Department of Consular Affairs
2)	Certificate of Juristic Person Registration Original: 1 Copy: 0 Notes: Registration certificate of juristic person 1. Registration certificate issued by Regulatory authorities within the past 3 (three) months 2. A copy of identity card of their legal representatives All document must be certified true by signed and/or stamped (if any)	Department of Business Development
3)	Certificate of Name Change (if any) Original: Copy: 0 Notes: Use original documents. If copies are needed, PEA will make copies	Department of Provincial Administration
4)	Certificate of Death (if the deposit owner is deceased) and Letter of Estate Executor Appointment (if any)	Department of Provincial Administration

Required Documents

No.	Title, Quantity and Description (if any)	Issuing Authority
	Original: 1 Copy: 0 Notes: Use original documents. If copies are needed, PEA will make copies	Office of the Judiciary
5)	Relevant Document Original: 1 Copy: 0 Notes: Use original documents. If copies are needed, PEA will make copies	Provincial Electricity Authority
6)	Receipt of Service Guarantee Original: 1 Copy: 0 Notes: Use original documents. If copies are needed, PEA will make copies	Provincial Electricity Authority

Fee

No.	Fee Description	Fee (Thai Baht)
	No Information on Service Fees	

Comment/complaint

No.	Comment/complaint
1)	1129 PEA Contact Center
2)	http://www.pea.co.th
3)	PEA Smart Plus Application
4)	E-MAIL 1129@pea.co.th
5)	P.O. Box 150, PPO Laksi, BKK
6)	Thailand Post: 200 Ngam Wong Wan, Ladyao, Jatujak, Bangkok 10900 Tel: 02-589-0100-1
7)	Damrongdhama Centre, Ministry of Interior
8)	Public Service Center, Office of the Permanent Secretary, Prime Minister Office (Notes: 1 Phitsanulok Rd., Dusit, BKK 10300 / Hotline 1111 / www.1111.go.th / P.O. Box 1111, 1 Phitsanulok Rd., Dusit, BKK 10300)
9)	Public Sector Anti-Corruption Complaint Center (Notes: Office of Public Sector Anti-Corruption Commission (PACC Office) - 99 Moo 4 Software Park Building, 2nd Floor, Chaeng Wattana Rd., Klong Klua, Pakkret, Nonthaburi 11120 - Hotline: 1206 / Telephone: 02-502-6670-80 ext. 1900, 1904-7 / Facsimile: 02-502-6132 - www.pacc.go.th / www.facebook.com/PACC.GO.TH The Anti-Corruption Operation Center Tel: +66 92 668 0777 / Line: Fad.pacc / Facebook: The Anti-Corruption Operation Center / Email: Fad.pacc@gmail.com)

Forms, Samples and Filling Guide

No.	Form Name
	No forms, samples or filling guide